User Guide

VISAFONE HOTSPOT

The Visafone Hotspot ODP offers the user easy access to different types of rich media content such as Mobile Ringtones, SMSs, and Images etc.

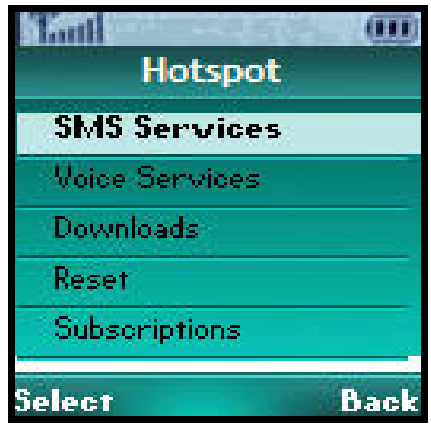
The following features are available on the Visafone Hotspot application:

- SMS Services: This feature enables you access and enjoy different types of SMS Services available with the Hotspot application.
- Voice Services: This feature provides multiple voice services at single point such as Voice Chat, Mobile Radio, and Music Station etc.
- Download: This feature enables user download different types of rich media content such as videos, images, and ringtones.
- Reset: This feature allows a reset of the proxy settings of the handset. In this feature, content request will be sent to the server through an SMS.
- Subscriptions: This feature enables user subscribe to different types of monthly subscription services.

Getting Started

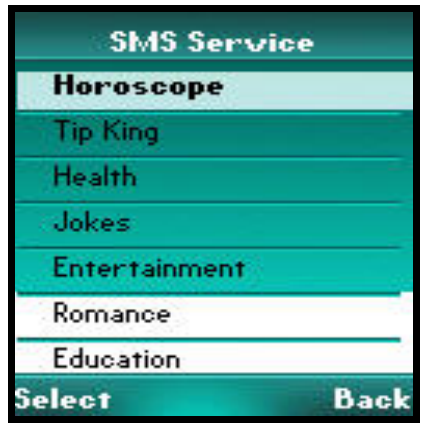
To access the Visafone Hotspot application, go to the main menu of the mobile phone. Scroll to the Hotspot application icon using up/down arrow key and then press OK.

Press OK to select the Hotspot icon, connecting screen appears. After few seconds, connecting screen disappears and Hotspot menu is displayed on the mobile screen.



Using SMS Service Feature

To access the SMS Service feature, scroll to the SMS Service and then left soft key. SMS Service menu screen appears.

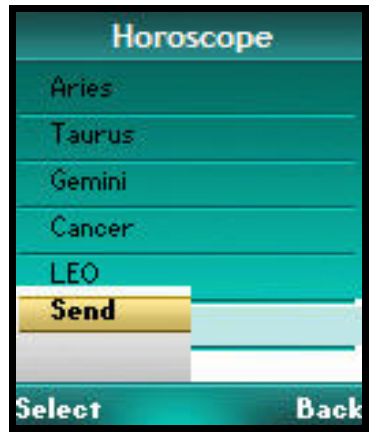


To avail any particular service available under SMS Service feature, scroll to the desired service (say Horoscope) using up/down arrow key and then press left soft key.

Horoscope menu screen displaying a list of different sun signs appears.

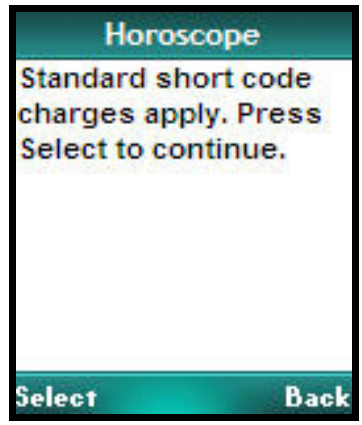
To get the prediction or horoscope for a specific sun sign, scroll to the desired sun sign using up/down key and then press left soft Key to select the desired sun sign.

A screen asking for the confirmation to send the content request appears as shown in the figure below.



Press left soft key to confirm and send the content request.

A new screen (Confirmation) showing the pricing information appears as per most regulatory guidelines on billing to subscribers.



Press left soft key to send the content request. On pressing left soft key, a SMS requesting for the horoscope of the selected sun sign will be sent to the server.

After receiving the content request, server will check if there is sufficient balance in the user's account to cover the transaction, if yes, server will send the requested content to the user. In case, balance available in the user's account is not enough to cover the transaction, server will reject the content request and will send an error message to the user.

Error

User can face two types of error which are

Insufficient balance: In case user does not have sufficient balance in its account.

Network connectivity: In case of network failure user will not able to use the data service. User will be show a message "Unable to connect, please try after some time".

HELP

In case you face any error then do the following:

- For network failure please check your network signal and try it again.
- Check your prepaid balance.
- Call customer care for more help.